

Long-Term Care facilities and Long-Term Care services in hospitals during COVID-19 pandemic in the State of Qatar

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No conflict of interest to
disclose





COVID -19 And Long-Term Care

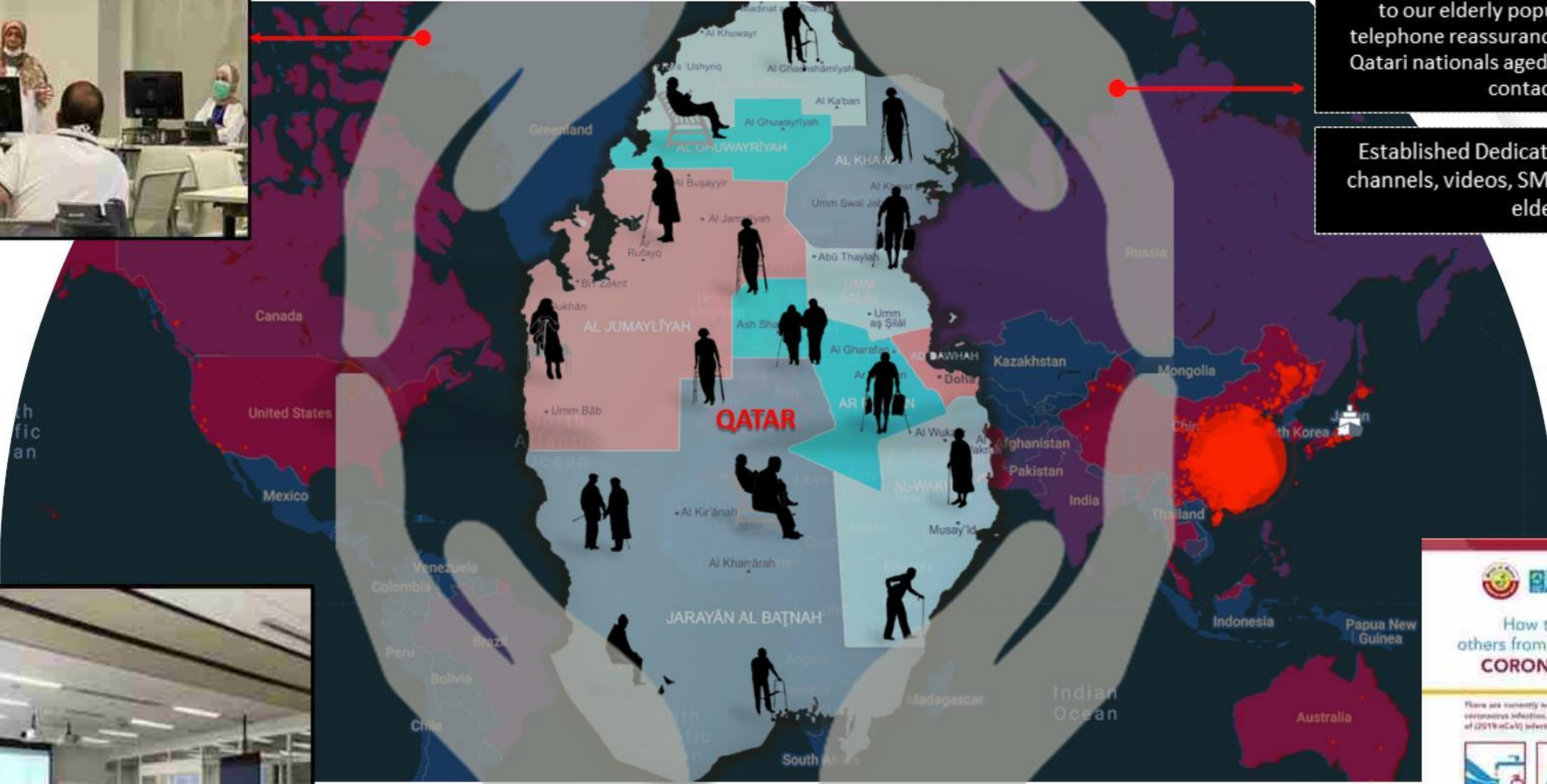
- Massive outbreaks being reported in care facilities all over the world
- Disproportionate effect on the elderly and LTC residents has been well evidenced in countries with large numbers of deaths from COVID-19.
- First case of COVID-19 in Qatar reported on 29th February 2020
- Department of Geriatrics and Long-term Care in Hamad Medical Corporation, had to quickly adapt and implement responses to two of the most vulnerable groups in the population i.e., Geriatric and Long-term care





Proactively reaching out to our elderly population through telephone reassurance- approx.: 17,000 Qatari nationals aged 65 and older were contacted

Established Dedicated communication channels, videos, SMS campaigns etc. for elderly



How to protect yourself & others from Coronavirus (2019-nCoV): CORONAVIRUS INFECTION

There are currently no vaccines available to protect you against human coronavirus infections. You may be able to protect yourself from the risk of (2019-nCoV) infection by doing the following:

- Wash your hands frequently with soap and water for at least 20 seconds.
- Avoid close contact with people who have respiratory symptoms.
- Avoid touching your face, especially your eyes, nose, and mouth.
- Use a face mask if you have respiratory symptoms.
- Use a face mask if you are in close contact with someone who has respiratory symptoms.
- Use a face mask if you are in a public place.
- Use a face mask if you are in a crowded place.
- Use a face mask if you are in a public place.
- Use a face mask if you are in a crowded place.

If you have flu-like symptoms, you can help protect others by doing the following:

- Stay home and avoid public places.
- Wash your hands frequently with soap and water for at least 20 seconds.
- Use a face mask if you have respiratory symptoms.
- Use a face mask if you are in close contact with someone who has respiratory symptoms.
- Use a face mask if you are in a public place.
- Use a face mask if you are in a crowded place.
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Response of Geriatric and LTC Services to pandemic in Qatar

Long-Term Care Facilities under Geriatrics Department

- 5 Long-Term Care facilities
- Rumailah Hospital -Main
- Enaya 1 Specilaized Care Centre
- Enaya 2 Specialized Care Centre
- Daam Specialized Care Centre
- RCC1



مركز الرعاية
التخصصية
Specialized
Care Center



Comprehensive Geriatric Care in Long-Term Care Facilities

- Every Geriatrics and Long-Term Care facilities have a team of doctors and nurses on site.
- Every patient has an assigned nurse
- Daily review of patients by the Geriatrics MDT
- On call doctors available for management of emergencies or crisis during out of hours
- Easy accessibility to various investigations for early identification and management of Geriatric syndromes within the facility during pre COVID-19 and COVID-19 pandemic
- All the facilities are Planetree Certified and JCI accredited



Prioritized the emotional well-being of people receiving and providing LTC services

Implementing and monitoring appropriate use of PPE

Temporary halt in Family Visitors Except End-of-Life care Patients /replaced by Video calls

Cancellation of All Non-Essential Meetings and activities

Screening of staff/Visitors/ Patients at screening desks on entrance for Covid-19 signs & Symptoms

Management and surveillance of staff and patients exposed to Covid-19



Enable WHO recommended infection, Prevention and control standards was implemented in LTC services

Prioritized testing, tracing and monitoring the spread of Covid-19 among people receiving and providing LTC

Reallocation of resource as per demand

Staff Education and Training

Ensuring food safety

Specialized Staff accommodation and transport

Terminal Cleaning

Prompt and Safe Measures taken in the Long-Term Care Units



جهد الطيبة لتعاون مع منظمة الصحة العالمية
ازعداد خطة لوقاية كبار السن من مخاطر
فيروس كورونا (كوفيد - 19)

Qatar Collaborates with WHO to develop
COVID-19 Risk Reduction Plan for Older People



Patients received by the Long -Term Care Units during the Pandemic

Elderly and Long-Term Rehabilitation patients from Abroad- safe transfer from Geriatric Quarantine Units through specialized pathways

Long Stay patients from Acute General Hospital to create bed capacity in Acute Hospitals

Respite beds for patients from Community through Geriatric Day Care services

Patients from Acute Geriatric Inpatient units needing rehabilitation



New Horizons to support the Elderly during this pandemic

National Geriatric
Helpline

Geriatric Clinics -
Telemedicine

Geriatric
Daycare Unit

Geriatric
Observation unit
& Weaning unit

Acute Geriatric
Assessment Unit

Geriatric Clinics -
Tele pharmacy

Telephone
Reassurance Program



نفتح يوميا
الساعة ٧ صباحاً حتى ١٠ مساءً
مستشفى الرميلة

OPEN 7AM - 10PM
DAILY
RUMAILAH HOSPITAL



For people above the age of 60 years with medical problems that are not life-threatening but need urgent medical attention

للمواطنين الذين هم فوق 60 عاماً
ومعهم مشاكل طبية تحتاج
ملاحظة طبية غير شديدة
ولكن تحتاج إلى عناية
طبية عاجلة

Please call on 33262228 or 33172288
to arrange an appointment

تفضلوا اتصلوا برقم 33262228 أو 33172288
للتأجيل موعد



Medication Delivery

- For older adults above 75 years
- Call the Direct Hotline
Number #40264004
(from 8 am to 3 pm Saturday to Thursday)
to order home delivery of medications

HAVE THE FOLLOWING INFORMATION READY WHEN CALLING

- Valid health card number
- Home address (zone, street and building number)

CHECK THE FOLLOWING WHEN RECEIVING THE MEDICATION

- Please make sure to be at the delivery location and sign the delivery receipt
- Make sure parcel is sealed and in good condition
- Check the correct name and health card number on your package

www.hamad.qa

RAHA National Alzheimer's and Memory Services Helpline

- We Are Here For You
- Call our helpline # 4026-2222
(from 8 am to 3 pm Sunday to Thursday)

RAHA offers confidential and caring support for people living with Alzheimer's, their caregivers and families.



خدمة تظمين ودعم كبار السن عبر الهاتف

رعاية كبار السن خلال مرحلة انتشار فيروس كورونا (كوفيد-19)



إذا كان عمرك يزيد عن 60 عاماً
وتحتاج من أمراض صحية مزمنة
وتحتاج إلى مزيد من المعلومات
حول الصحة والسلامة
فيما يخص كبار السن
مصابين بـ كوفيد-19
المرضية التنفسية الحادة
والتهديدات ودراسة
وتتعلق كل هذه الأمور
الصحية





We wish and pray Qatar and the Global Humanity –stay safe and well all times