

EUROPEAN CONFERENCE FOR HIGH RELIABILITY ORGANIZATIONS

DAY 1

Tuesday, November 5, 2013 – Bouches-du-Rhone Fire Training School

8:00	Registration – Coffee			Exhibition				
8:30								
9:00	Welcome Address							
9:30	Keynote: Looking Back, Looking Ahead							
10:00								
10:30	Defining HROs				Phase I			
11:00								
11:30						HRO 101	Advanced HRO 1	Advanced HRO 2
12:00						Form conference teams		
12:30	Lunch				Exhibition			
13:00								
13:30	Workshop 1: Organizational Learning					Phase II		
14:00								
14:30	Workshop 2: Compliance vs. Resilience							
15:00								
15:30								
16:00	Workshop 3: Early Warnings / Emergent Risks							
16:30								
17:00	WRAP-UP in conference teams							
17:30								
18:00	Drinks - Exhibits							
18:30								
Networking Dinner 19:00-21:00 - Location TBA								

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DAY 2

Wednesday, November 6, 2013 – Bouches-du-Rhone Fire Training School

8:00	Registration – Coffee										
8:30											
9:00	Workshop 4: Humans as the Last Barrier							Phase II	S	e	E
9:30											
10:00											
10:30	Workshop 5: Real-time Response								i	x	E
11:00											
11:30	Workshop 6: HRO-based Change								m	r	h
12:00											
12:30	Lunch								a	t	i
13:00											
13:30	Wrap-up workshops per sector							Phase III	i	o	n
14:00											
14:30	Nuclear Activities	Aviation	Petro-chemical	Healthcare	Societal Resilience	Other Sectors					
15:00											
15:30	Special Feature: Sitting in the “Hot Seat”										
16:00											
16:30	HRO: The Way Ahead										
17:00											
17:30	Conference Close-Out										

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ORGANIZATIONS Program Session Descriptions

In line with the conference objectives, this program offers multiple attractive characteristics: it mingles researchers and practitioners, spurs across and within industry leanings, balances US and EU speakers, includes HRO-related disciplines, and offers innovative interactive presentation formats.

Keynote: Looking Back, Looking Ahead

Featuring founders of the field who will reflect back on progress made since its early start in the 80s, i.e. what we know and what still needs to be explored.

Phase I: Defining HROs

Presentations of main HRO concepts in three parallel streams, according to participants' knowledge of HRO:
HRO 101, Advanced HRO 1, Advanced HRO 2

Phase II: Workshops

- 1.Organizational learning from rare events: near misses, failure, etc.
- 2.Compliance vs. resilience dilemma
- 3.Collective sense-making of early warnings and emergent threats
- 4.Humans as the last barriers to organizational failure
- 5.Real-time incident response
- 6.HRO-based Change Management

Participants will be divided into teams, with different backgrounds, sectors, and levels of expertise represented. Interactions within teams and with speakers will be facilitated by various workshop formats:

- Lectures,
- Testimonials
- Experts Q&A
- Posters discussions
- Simulation exercises, etc.

Networking Dinner

On the evening of Day 1, this event will be an opportunity to further engage with fellow conference participants.

Phase III: Consolidating

At the close of Phase II, teams will be dismantled and reformed into groups according to sector. This will enable participants to exchange their experience and consolidate their learning with colleagues from the same sector.

Simulation exercises

During Day 2, a few top executives will have the chance to stand in the shoes of an Incident Commander (IC) during a high tempo, risky and complex operation on France's civil protection training platform.

Plenary Session: Sitting in the "Hot Seat"

Following the simulations, all participating executives will reflect on their experience and on the lessons they learned about crisis management.

HRO: The Way Ahead

A discussion of the philosophical underpinning of HRO, highlighting challenges and suggesting promising leads for research and practice.

Exhibition

Showcasing products and services for high reliability.

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