

# Emergency Preparedness Conference 2012

April 11-12, 2012 | Arlington, VA

*Arrive early!*

Pre-conference:  
Emergency Management  
Standards Base Camp

April 10, 2012



Your Formula for Success:

# $M + P + R^2 = \text{Resilience}$

(Mitigation + Preparedness + Response and Recovery)



The Joint Commission



Joint Commission  
Resources

[jcrinc.com](http://jcrinc.com)

877.223.6866



# Expect the unexpected

## 2011: A year plagued with severe natural disasters

From tornadoes ravaging Missouri to the devastation of Hurricane Irene, health care organizations across the country responded effectively and saved lives—because they were prepared.

Attend JCR's **2012 Emergency Preparedness Conference**, and learn how Joint Commission accreditation standards provide a resilient framework to prepare for and cope with the adversity of any disaster, natural or manmade. Hear the real-life responses of your peers to tornadoes, hurricanes, floods, active shooter threats, and more—and how their emergency teams managed triage, evacuations, post-disaster recovery, and crisis care.



Experienced faculty

Scenarios and solutions

Institute of Medicine's 2012 updates on crisis standards of care

Tracked sessions customized to your interests

Ready-to-implement strategies and tools





**Save! Register by March 11 and receive a \$50 discount.**



## Who should attend?

**Network with your colleagues from hospitals and health systems:**

- Chief operating officers, chief safety officers, chief compliance officers, chief nursing officers, chief quality officers, and chief medical officers
- Directors and managers of disaster planning, emergency preparedness, disaster medicine, patient safety, operations, risk management, supply chain and materials management, security, infection control, community health, and public health

## In appreciation

Thank you to our poster session sponsor:  
Yale New Haven Center for Emergency Preparedness and Disaster Response

Center for Emergency Preparedness  
and Disaster Response



We thank the following organization for their generous support of this event:



Find us on Facebook

## Top 5 reasons to attend

- 1 Learn how Joint Commission standards make a difference in emergency preparedness.
- 2 Improve your readiness by applying lessons from the real-life experiences of other facilities.
- 3 Enhance your organization's resilience by incorporating leading practices at every stage of planning.
- 4 Share ideas and solutions with peers facing similar challenges.
- 5 Take in the sights in our nation's capital while attending.



**NEW!**

***Emergency Management in Health Care:  
An All-Hazards Approach, Second Edition***

### Featuring

- New case examples of emergency response, including the Joplin, MO tornado, the Johns Hopkins shooting, and Hurricane Irene
- Hands-on strategies for managing emergency management
- Dozens of informational "Be Prepared Tips"

Price: \$79 (Available April, 2012)

Order Code: EMPHC12

To order, call 877.223.6866 or visit [jcrinc.com](http://jcrinc.com).

## Day One: New tools to improve readiness

Wednesday  
April 11, 2012

Registration  
and Continental  
Breakfast  
7-8 a.m.

Program  
8 a.m.-4:15 p.m.

Reception/  
Poster Presentation  
4:15-5:30 p.m.

### Welcome

**Diane Sosovec, RN, MS**, Program Manager, Joint Commission Resources

### Introduction and Conference Overview

**Moderator: George Mills, MBA, FASHE, CEM, CHFM, CHSP**, Director of Engineering, The Joint Commission

### Keynote

#### ***EF5 Tornado: Impact and Response***

On May 22, 2011, an EF5 tornado impacted St. John's Regional Medical Center in Joplin, MO, with heavy damage to the facility. All power and hospital systems were lost. The entire facility had to be urgently evacuated. This session will cover the impact on the facility, the evacuation process, and lessons learned.

**Dennis Manley, RN, HRM, CPHQ**, Director, Quality and Risk Management, St. John's Regional Medical Center, Joplin, MO

### Plenary

#### ***Post-event Response by The Joint Commission***

Find out what happens during Joint Commission's on-site follow-up visits, including the commissioning process. Examine post-event strategies used by The Joint Commission to assess the ability of the organization to continue with patient care delivery.

**George Mills, MBA, FASHE, CEM, CHFM, CHSP**, Director of Engineering, The Joint Commission

### Plenary

#### ***We Never Thought It Would Happen Here, BUT IT DID!***

During the night of August 28, 2011, flood waters from the Winooski River crested 20 feet above flood levels and swept through the town of Waterbury, VT. All power and communication to and from Vermont State Hospital were lost. Staff members on duty at the psychiatric hospital were left to manage the immediate evacuation without any assistance from emergency crews. Where they prepared for what they thought would never happen?

**Tommie Murray, BSN, MSA**, Chief Quality Officer, Vermont State Hospital, Waterbury, VT

### Lunch

#### **Exhibit Hall and Poster Presentations—Yale New Haven**

### Plenary

#### ***Hospitals' Utilization of Disaster Medical Assistance Teams (DMAT) During a Disaster***

As an emergency manager in a hospital, how and when should you request a DMAT? The presenter will discuss the types of missions that a DMAT will respond to and DMAT's role with a hospital during disasters, including staff augmentation and emergency and department decompression.

**Lynn Hayes, RN, CCRN, EMT-P**, Team Commander, CT-1 Disaster Medical Assistance Team, Clinical Education Coordinator, Yale New Haven Center for Emergency Preparedness and Disaster Response, New Haven, CT

### Plenary

#### ***Crisis Standards of Care: A Catastrophic Disaster Response Framework***

The presenter will review significant contributions in the peer-reviewed literature regarding catastrophic disaster planning, including the ethical and legal considerations that underpin these efforts. The session will also highlight the practical elements of crisis standards of care planning in the context of current hospital and public health grant guidance, and describe examples of how such planning might be incorporated into surge capacity and capability response.

**Dan Hanfling, MD**, Special Advisor, Emergency Preparedness and Response, Inova Health System; Clinical Professor, Department of Emergency Medicine, George Washington University; Department of Emergency Medicine, Inova Fairfax Hospital, Falls Church, VA

### Plenary—Panel Presentation and Discussion

Understand emergency management standards compliance and the survey experience from a Joint Commission surveyor's perspective. This lively panel presentation will include a walk-through of a mock survey and review of documents/plans with facility, clinical, and administrative hospital representatives.

**George Mills, MBA, FASHE, CEM, CHFM, CHSP**, Director of Engineering, The Joint Commission

**Katherine Grimm, MPH**, System Director, Emergency Preparedness, HealthEast Care System, St. Paul, MN

**Dale Thompson, CSP, ARM, MS**, Threat Assessment Manager, Kaiser Permanente Program Offices, San Diego, CA

### Reception in Exhibit Hall

Relax at our evening reception, see what's new, chat with vendors, and learn from innovative poster presentations.

## Day Two: Best practices from across the country

**Thursday**  
**April 12, 2012**  
7 a.m.-3:30 p.m.

### **Continental Breakfast: 7-8 a.m.**

All attendees are invited to bring their Emergency Operations Plans and a supply of business cards. Network with your colleagues to share and learn in this informal setting.

**Program: 8 a.m.-3:30 p.m.** Choose your tracked sessions.

	TRACK A	TRACK B
8 a.m.	<b>Announcements</b> <i>Moderator:</i> <b>George Mills, MBA, FASHE, CEM, CHFM, CHSP,</b> Director of Engineering, The Joint Commission	<b>Announcements</b> <i>Moderator:</i> <b>Katherine Grimm, MPH,</b> System Director, Emergency Preparedness, HealthEast Care System, St. Paul, MN
8:10 a.m.	<b>1A Hot Topic/Late Breaker</b>	<b>1B Why Standardize Hospital Emergency Codes?</b> <b>Terry Stone, RN, MS, CPHQ, EMS,</b> Safety/Emergency Preparedness Manager, Henry Mayo Newhall Memorial Hospital, Los Angeles, CA <b>Jennifer Lord, BA, AEMT, CEM,</b> Office of Emergency Management, Norwalk Hospital, Norwalk, CT
9:20 a.m.	<b>2A Physician-in-Charge: A Unique Hospital Disaster Response System for a Non-employed Medical Staff</b> <b>Ginger Alhadeff, RN, BA, MA,</b> Director of Safety, Long Beach Memorial Medical Center, Long Beach, CA	<b>2B Preparation and Response: Developing an Innovative and Sustainable Disaster Exercise and Training Program (basic level presentation)</b> <b>Shannon Kendall,</b> HRSA/ASPR Program Manager, Disaster Resource Center, Providence St. Joseph Medical Center, Los Angeles County, CA <b>Connie Lackey, RN,</b> Providence Health & Services, Valley Service Area Director, Emergency Preparedness/Safety/Security, Los Angeles County, CA
10:40 a.m.	<b>3A Hurricane Preparedness for Inland Health Care Facilities</b> <b>Dalton Sawyer, MS,</b> Director, Emergency Preparedness and Continuity Planning, University of North Carolina, Chapel Hill, NC	<b>3B Using National Fire Protection Association 1600® to Develop a Business Continuity/Emergency Preparedness Plan for Health Care</b> <b>Orlando P. Hernandez,</b> Senior Specialist, Emergency Services, NFPA Public Fire Protection Division, Quincy, MA
11:45 a.m.	<b>Lunch</b> <b>Exhibit Hall and Poster Presentations—Yale New Haven</b>	
12:45 p.m.	<b>4A A Hospital Story of Evacuation and Surge, All on the Same Day: HICS Used During Move to New Facility</b> <b>Donna Glenn, RN,</b> Director, Infection Prevention and Emergency Management, Texoma Medical Center, Denison, TX	<b>4B Evacuate! New Plan for Full and Partial Hospital Evacuation</b> <b>Vickie VanDeventer, MSN, MPH, ICP,</b> Director, Emergency Management, Indiana University Health, Bloomington Hospital, Bloomington, IN
2 p.m.	<b>5A Active Threat/Shooter: Survival, Educating, and Planning</b> <b>David Millen,</b> Bioterrorism/Disaster Preparedness Coordinator, Franciscan Alliance/St. Margaret Health Hospitals, Dyer, IN	<b>5B Developing and Implementing Alternate Care Site Plans</b> <b>David Markenson, MD, MBA,</b> Vice President, Medical Director, Disaster Medicine and Regional Emergency Services, Westchester Medical Center and School of Health Sciences, New York Medical College, Valhalla, NY

**“This was the BEST Joint Commission program I’ve ever attended. Topics were timely and opportunities to network were excellent. I don’t know how you could make it better!”**

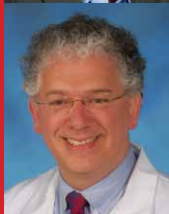


## Experienced faculty, tested perspectives



**Katherine Grimm, MPH**

System Director, Emergency Preparedness  
HealthEast Care System  
St. Paul, MN



**Dan Hanfling, MD**

Special Advisor, Emergency Preparedness and Response  
Inova Health System  
Clinical Professor, Department of Emergency Medicine  
George Washington University  
Department of Emergency Medicine, Inova Fairfax Hospital  
Falls Church, VA



**Lynn Hayes, RN, CCRN, EMT**

Team Commander, CT-1 Disaster Medical Assistance Team  
Clinical Education Coordinator, Yale New Haven Center for  
Emergency Preparedness and Disaster Response  
New Haven, CT



**Dennis Manley, RN, HRM, CPHQ**

Director, Quality and Risk Management  
St. John's Regional Medical Center  
Joplin, MO



**George Mills, MBA, FASHE, CEM, CHFM, CHSP**

Director of Engineering  
The Joint Commission



**Tommie Murray, BSN, MSA**

Chief Quality Officer  
Vermont State Hospital  
Waterbury, VT

## Pre-conference: Emergency Management Standards Base Camp

**April 10, 2012**

**9 a.m. Registration**

**10 a.m. – 4 p.m. Program**

**Expert faculty**

George Mills, MBA, FASHE, CEM, CHFM, CHSP  
Director of Engineering, The Joint Commission

Katherine Grimm, MPH  
System Director, Emergency Preparedness,  
HealthEast Care System  
St. Paul, MN

This entry-level pre-conference will provide an in-depth discussion on the intent behind The Joint Commission's emergency management chapter. Content will include lecture and modified breakouts to enhance the participant's general knowledge. Those attending this program should leave with a firm grasp of how to conduct emergency management exercises, with an emphasis on the six functional areas of the emergency management chapter of the accreditation manual. The morning session will address the foundations of the EM standards. The afternoon session, in a modified breakout format, will incorporate evacuations, pandemics, and active shooter/hostage scenarios.

**Who should attend?**

This course is recommended for those new to the responsibilities associated with accreditation standards compliance in emergency management or those in need of a basic review. Hospital staff involved with implementing Joint Commission standards, hospital emergency staff, safety officers, medical directors, nursing trauma coordinators, security directors, facilities managers, operations directors, and emergency response planners will benefit.

**Continuing education contact hours**

Approved for 5 hours by ACCME, ANCC, ACHE, and the California Board of Registered Nursing



**Crystal Gateway Marriott**  
**1700 Jefferson Davis Highway**  
**Arlington, VA 22202**

Phone: 1.703.920.3230  
Room Rate: \$239  
(Request Joint Commission special rate.  
Call early; rate subject to availability.)  
Cut-off Date: March 19, 2012

### National Cherry Blossom Festival celebrates 100 years

In 1912 3,000 cherry blossom trees were given to our country by Tokyo, Japan. Celebrate the centennial of this still-blooming gift and national treasure at the festival running from March 20-April 27. Visit [nationalcherryblossomfestival.org](http://nationalcherryblossomfestival.org) for a calendar of events.

## Visit DC this spring

The conference is located at this newly renovated Crystal City hotel offering exceptional accommodations and amenities as well as a complimentary shuttle to and from Reagan National Airport. You'll be surrounded by Arlington's best shopping and dining at the Crystal City shops and The Fashion Centre at Pentagon City. The Crystal City Metro stop can be accessed from the hotel lobby, so you can easily reach the best museums, monuments, and attractions of Washington, DC, and the surrounding area.

# Ready for resilience: register today!

(One registration form per person.  
Photocopies are acceptable)

Event	Early Bird Fee*	Team Fee**	Regular Fee
<input type="radio"/> <b>Pre-conference: Emergency Management Standards Base Camp</b> EDU1207 April 10, 2012	<input type="radio"/> \$349/person	N/A	<input type="radio"/> \$395/person
<input type="radio"/> <b>Emergency Preparedness Conference</b> EDU1208 April 11-12, 2012	<input type="radio"/> \$699/person	<input type="radio"/> \$649/person	<input type="radio"/> \$749/person

\***Early Bird** – Payment must be received by March 11, 2012. Ask for EB promotion code when ordering by phone or enter code online during checkout.

\*\***Team** – Team of 3 or more attendees must be from the same organization and register at the same time. Discounts cannot be combined.

If you are a CSR member, please calculate your discount	
<b>Total</b>	

## Select which track sessions you will attend: Choose one session per time slot on April 12.

Time Slot	Track A	Track B
<b>8:10 a.m.</b>	<input type="radio"/> <b>1A</b> Hot topic	<input type="radio"/> <b>1B</b> Why Standardize Hospital Emergency Codes?
<b>9:20 a.m.</b>	<input type="radio"/> <b>2A</b> Physician-in-Charge: A Unique Hospital Disaster Response System for a Non-employed Medical Staff	<input type="radio"/> <b>2B</b> Preparation and Response: Developing an Innovative and Sustainable Disaster Exercise and Training Program (basic level presentation)
<b>10:40 a.m.</b>	<input type="radio"/> <b>3A</b> Hurricane Preparedness for Inland Health Care Facilities	<input type="radio"/> <b>3B</b> Using National Fire Protection Association 1600® to Develop a Business Continuity/Emergency Preparedness Plan for Health Care
<b>12:45 p.m.</b>	<input type="radio"/> <b>4A</b> A Hospital Story of Evacuation and Surge, All on the Same Day: HICS Used During Move to New Facility	<input type="radio"/> <b>4B</b> Evacuate! New Plan for Full and Partial Hospital Evacuation
<b>2 p.m.</b>	<input type="radio"/> <b>5A</b> Active Threat/Shooter: Survival, Educating, and Planning	<input type="radio"/> <b>5B</b> Developing and Implementing Alternate Care Site Plans

## Four easy ways to register

- 1. Online:** [www.jcrinc.com](http://www.jcrinc.com)
- 2. Fax:** completed registration form with credit card information to 888-205-2380
- 3. Phone:** 877-223-6866 from 8 a.m.-8 p.m. EST, Monday-Friday
- 4. Mail:** completed registration form and check or credit card information to:  
Joint Commission Resources, Inc., 16353 Collections Center Dr., Chicago, IL 60693

## Method of payment

Payment must accompany the completed registration form. Registration forms received without payment will not be processed until payment is received. Please allow 7 to 10 days for processing of checks.

☐ Check (*make payable to Joint Commission Resources or JCR*) ☐ MasterCard ☐ Visa ☐ Amer Express

CARD NUMBER	EXPIRATION DATE
CARDHOLDER'S NAME	CARDHOLDER'S TELEPHONE
CARDHOLDER'S SIGNATURE	TOTAL AMOUNT
NAME OF REGISTRANT	CREDENTIALS
TITLE	ORGANIZATION
STREET ADDRESS	
CITY	STATE ZIP
TELEPHONE	FAX
E-MAIL OF REGISTRANT (REQUIRED TO EARN CEUs)	

### Americans with Disabilities Act

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call **630.792.5425** or write to the Department of Education, Joint Commission Resources, One Renaissance Blvd., Oakbrook Terrace, IL 60181.

### Substitutions, transfers, and cancellation policy

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone, and e-mail address. In the event of a cancellation, your registration fee, less a \$100 processing fee, is refundable if written notice of cancellation is faxed 30 days prior to the event. All alternate or cancellation information should be sent to **630.792.5423**. Refunds will not be issued for cancellations received after this date or for any no shows.

JCR reserves the right to cancel or reschedule a program due to unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our web site or by calling JCR Customer Service at **877.223.6866**. Neither JCR nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled.

### Suggested attire: business casual

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

### Earn continuing education credits

Joint Commission Resources is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Joint Commission Resources takes responsibility for the content, quality, and scientific integrity of this CME activity. Joint Commission Resources designates this educational activity for a maximum of 11 *AMA PRA Category 1 Credit(s)*™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Joint Commission Resources is also accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Joint Commission Resources designates this continuing nursing education activity for 11 hours.

Joint Commission Resources is authorized to award 11 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement or re-certification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or re-certification.

Provider approved by the California Board of Registered Nursing, provider number CEP 6381 for 11 contact hours.

**Summary of applicable hours: ACCME, ANCC, ACHE, California Board of Registered Nursing: 11 hours.**

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.

Your Formula for Success:

# $M + P + R^2 = \text{Resilience}$

(Mitigation + Preparedness + Response and Recovery)

## Emergency Preparedness Conference 2012

April 11-12, 2012 | Arlington, VA

## The Standards *Do* Make a Difference!

Joint Commission Resources (JCR), a not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission. JCR is an expert resource for health care organizations, providing software solutions, consulting services, educational services, and publications to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner. Please visit our web site at [jcrinc.com](http://jcrinc.com).

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